

December 16, 2010

Merry Holliday-Hanson, PhD Manager, Administrative Data Program Office of Statewide Health Planning and Development Healthcare Outcomes Center 400 R Street, Suite 250 Sacramento, CA 95811-6213

Re: Centinela Hospital Medical Center (CHMC) Mortality Report—Craniotomy

Dear Dr. Holliday-Hanson

We have reviewed the data of California Hospital Risk-Adjusted Mortality Rates and Quality Ratings for Inpatient Mortality Indicators Report 2008-2009 and have performed a retrospective review of 29 of the 36 mortalities for 2008 and 19 of 24 cases for 2009. After careful review we have identified the following:

For 2008:

- 1. 9 of 29 Craniotomy cases were greater than age 70 with multi-system organ failure.
- 2. 2 of 29 cases were Motor Vehicle Accidents.
- 3. 6 of 29 cases were emergent ventriculostomy.
- 4. 3 of 29 cases were determined to meet the criteria for Brain Death.
- 5. In 2008 Centinela Hospital Medical Center's mortality rate in areas such as Abdominal Aortic Aneurism Repair, Coratid Endarterectomy, Acute Myocardial Infarction, Congestive Heart Failure, Acute Stroke, Gastrointestinal Hemorrhage, hip fracture, and Pneumonia fell below the statewide mortality rates—earning a quality rating of "Better" in four categories and a score of zero mortalities in three categories.

For 2009:

- 1. 10 of 19 cases were ventriculostomy.
- 2. 5 of 19 were greater than age 70 and had multi-system organ failure.
- 3. 2 of 19 were designated as Do Not Resuscitate (DNR).
- 4. 3 of 19 were post cardiac arrest in the emergency room and had poor prognosis.
- 5. 2 of 19 were determined to meet the criteria for Brain Death.

6. In 2009 Centinela Hospital Medical Center's mortality rate in Carotid Endarterectomy, Acute Myocardial Infarction, Congestive Heart Failure, Acute Stroke, Gastrointestinal Hemorrhage, Hip Fractures, and Pneumonia fell below the statewide mortality rates—earning a quality rating of "Better" in four categories.

We support the State's efforts to improve the quality of care provided to patients that are admitted and treated at Centinela Hospital Medical Center. We recognize the state's obligation to keep the public informed about its efforts.

In summary, Centinela Hospital Medical Center believes that we provide high quality care to the community that we serve. We continually look for opportunities to improve the services that we provide and we want our patients and our community to know how proud we are to serve their healthcare needs.

Respectfully,

Edly A. Atherley RN Director, Performance Improvement Centinela Hospital Medical Center 555 E. Hardy Street Inglewood, California 90301